

## eClinicalWorks Pre Conference Agenda

Healow	Description	Fee/Cost	Time
Open Access	Enables providers to establish a Web presence, accept appointment requests from patients, and convert them into scheduled visits. Patients can use healow to search for providers by name, specialty, or zip codes, and schedule appointments with their choice of providers. Patients can streamline their appointment booking process and create a more efficient system for patients and provider.	<b>\$49/mo per provider, and/or \$99/mo per facility</b>	30 mins
Messenger	Messenger will allow practices to send voice and/or text messages to patients to communicate with them about important aspects of their healthcare. This includes appointment reminders, lab notifications, portal-related notifications, prescriptions, and more. Now, with <b>healow Secure Text</b> , patients can complete check-in processes, complete surveys, view lab results, and even pay their balance through text messages sent by the practice.	<b>\$0.15/message for the first 1000 messages. \$0.10/message, after 1000 messages reached</b>	60 mins
Kiosk	Kiosk helps the patients with checking in to their appointments without the help of office staff. Similar to Patient Portal technology, self-service kiosks help streamline administrative tasks like registration, updating medical data, consent forms and even payment. Now you can also use the Kiosk as Intake Mode for consent forms and questionnaires in the exam room.	<b>\$25/mo per provider, (unless product is included in contract)</b>	60 mins
Healow Pay	healow Pay™ makes it easy for patients to pay their bills online, and that could mean less paperwork and faster collections for practices. Patients won't need to log in to a Patient Portal account. healow Pay and the text2pay Notification work with practices billing cycles, sending automated communications that let patients quickly and easily pay their balances at healowpay.com.	Cost is a transaction rate, which is <b>3.49% + \$0.30 per transaction.</b>	30 mins
Televisits	healow TeleVisits lets providers deliver the quality of an in-office visit with online ease. TeleVisits can be used for many pre-op and follow-up appointments, routine check-ins, and the treatment of common conditions and ailments.	\$2 per visit (capped at \$100 per provider per month)	30 mins
Patient Portal	Patients can view their health record, visit summaries, lab results, immunization history, and more, anywhere and anytime. The feature will also allow for secure messages to be sent between the patient and the practice, payments to be made for copays or statement balances, and more!	No additional cost	60 mins
healow Sign	Allows users to create and edit documents in the form of template to fill out mandatory forms for each practice as needed.	No cost to activate - <b>\$0.15/message</b> will apply to send a secure text message	30 mins
healow Survey	Allows users to create and edit documents in the form of a template to fill out surveys for each practice, using secure text message and the patient portal.	No cost to activate – <b>\$0.15/message</b> will apply to send a secure text message	30 mins
Aware Services	Marketing Materials and Remote/Onsite services – give providers and patients alike the knowledge and confidence they need to make effective use of the powerful patient engagement tools available through eClinicalWorks. With customized marketing and social media strategies in place, the practice will be ready to connect with all their patients, helping them proactively manage their health in full partnership with the providers.	Cost varies between packages	30 mins
Wrap up	Summarize all products and Q/A session		30 mins